

FREQUENTLY ASKED QUESTIONS

WILL RAY-BAN META BE AVAILABLE THROUGH ALL LABS?

TO ORDER RAY-BAN META, YOU MUST ORDER FROM AN AUTHORIZED RAY-BAN META LABORATORY. PLEASE SEE BELOW LIST OF AUTHORIZED LABORATORIES.

21ST CENTURY OPTICS, INC.
ADVANCE OPTICAL
BALESTER OPTICAL COMPANY
BARTLEY OPTICAL
BELL OPTICAL - COLUMBUS
BELL OPTICAL LABORATORY, INC.
CENTRAL ONE OPTICAL
CLASSIC OPTICAL
CSD-OCULAR LAB
CUSTOM EYES ROCK ISLAND
D.B.L. LABS, INC.
DUFFENS OPTICAL COMPANY - HOUSTON
DUFFENS OPTICAL COMPANY - DENVER
DUFFENS/LANGLEY
DUNLAW OPTICAL

ELITE / KATZ & KLEIN
ELITE OPTICAL COMPANY - VISALIA
ELITE OPTICAL COMPANY - RANCHO DOMINGUEZ
EMPIRE OPTICAL
EXPERT OPTICS
GULF STATES OPTICAL LABS
HOMER OPTICAL COMPANY, INC.
HOMER OPTICAL COMPANY, INC.
I COAT / SIGNETEK COMPANY
INTERSTATE LAB GROUP-INDY
INTERSTATE OPTICAL CO., INC.
JORGENSEN-PENINSULA OPTICAL SUPPLY
KOSH OPHTHALMIC, INC.
MCLEOD OPTICAL CO., INC.

MERIDIAN OPTICAL COMPANY
MERIDIAN OPTICAL LABORATORY
MIDLAND OPTICAL COMPANY
MILROY OPTICAL
OMEGA OPTICAL COMPANY
OPTICAL SUPPLY, INC.
OPTI-CRAFT, INC.
OPTOGENICS OF SYRACUSE
OSI HAWAII
PECH OPTICAL CORPORATION
PERFERH-PRECISION
PLUNKETT OPTICAL
PRECISION OPTICS

SOUTHERN OPTICAL COMPANY - MORRISVILLE
SOUTHERN OPTICAL COMPANY - GREENSBORO
SOUTHERN OPTICAL COMPANY - NASHVILLE
SOUTHERN OPTICAL COMPANY - PINEY FLATS
SOUTHERN OPTICAL COMPANY - RICHMOND
SOUTHERN-REID OPTICAL
TEAM DUFFENS
TRI-SUPREME OPTICAL, LLC
TRUCKEE - SUNSTAR OPTICAL
TWIN CITY OPTICAL - TRAVERSE CITY
TWIN CITY OPTICAL - LOUISVILLE
TWIN CITY OPTICAL - BISMARCK
VISION CRAFT, INC.
WINCHESTER OPTICAL
WOS OPTICAL

CAN I ORDER RAY-BAN META AS FRAME TO COME?

NO, ALL JOBS MUST BE ORDERED AS COMPLETE PAIRS, OR EDGED LENS ONLY AT THIS TIME. WE DO NOT RECOMMEND UN CUT AS RAY-BAN META USE A PROPRIETARY EDGING PROCESS FOR BETTER QUALITY AND COSMETIC.

HOW WILL I ORDER PRIVATE PAY THROUGH VISIONWEB.COM?

YOU WILL SELECT A RAY-BAN AUTHORIZED LAB AND SELECT "FRAME PACKAGES" AS THE JOB TYPE IN THE DROP DOWN MENU.

HOW WILL I ORDER THROUGH EYEMED?

YOU ARE GOING TO OPEN THE MEMBER RECORD, SELECT AN AUTHORIZED RAY-BAN LAB, AND CHOOSE FRAME AND LENS FROM THE PICK LIST. ENTER THE LENS RX AS USUAL AND ENSURE YOU SELECT THE DESIRED RAY-BAN META FRAME IN THE FRAME SECTION.

WHAT HAPPENS IF I ORDER AN INELIGIBLE LENS OR OUTSIDE THE RX RANGE

DEDICATED RAY-BAN META CUSTOMER SUPPORT AGENTS WILL CONTACT YOU DIRECTLY TO HELP YOU CORRECTLY SUBMIT YOUR JOB IF YOUR LAB IS UNABLE TO PROCESS.

HOW DO I CONFIRM THE AUTHENTICITY OF MY RAY-BAN META ORDER?

TO ENSURE VALIDITY OF YOUR PRODUCT WARRANTY, PLEASE ENSURE THAT YOUR RAY-BAN META ORDER ARRIVES IN A SEALED PACKAGE. IF NOT, PLEASE CONTACT RAY-BAN META CUSTOMER SERVICE AT 1 844-247-6350 TO RECEIVE YOUR REPLACEMENT PRODUCT. AT THIS TIME, RAY-BAN LENS SIGNATURE WILL NOT BE PRESENT ON YOUR ORDER. AS LONG AS YOUR ORDER ARRIVES IN A SEALED PACKAGE, YOU ARE RECEIVING AN AUTHENTIC PRODUCT.

INDEPENDENT EYECARE PROFESSIONAL PRESCRIPTION ORDERING GUIDE

FW 2024



SMART GLASSES FOR LIVING ALL IN

WITH NEXT-GENERATION RAY-BAN META SMART GLASSES, CAPTURE AND LIVESTREAM YOUR POINT OF VIEW, ENJOY HANDS-FREE CONNECTION, LISTEN TO MUSIC AND ASK QUESTIONS WITH META AI.

ASSORTMENT OVERVIEW

WAYFARER RW4006	 SHINY BLACK G15 GREEN	 MATTE BLACK POLAR GRADIENT GRAPHITE	 SHINY BLACK CLEAR	 SHINY CARAMEL POLAR BROWN	 MATTE JEANS POLAR DUSTY BLUE	 MATTE BLACK TRANSITIONS GRAPHITE GREEN	 SHINY WARM STONE TRANSITIONS WATERMELON RED
WAYFARER LARGE RW4008	 SHINY BLACK G15 GREEN	 MATTE BLACK POLAR GRADIENT GRAPHITE	 SHINY BLACK CLEAR	 SHINY CARAMEL POLAR BROWN	 MATTE JEANS POLAR DUSTY BLUE	 MATTE BLACK TRANSITIONS GRAPHITE GREEN	 SHINY WARM STONE TRANSITIONS WATERMELON RED
HEADLINER RW4009	 SHINY BLACK POLAR G15 GREEN	 MATTE BLACK CHARCOAL BLACK	 SHINY BLACK CLEAR	 SHINY CARAMEL TEAL BLUE	 SHINY JEANS POLAR DUSTY RED	 MATTE BLACK TRANSITIONS GRAY	 SHINY WARM STONE TRANSITIONS SAFFRON YELLOW
SKYLER RW4010	 SHINY BLACK POLAR G15 GREEN	 SHINY CARAMEL POLAR BROWN	 SHINY WARM GRAY GRADIENT CINNAMON PINK	 SHINY BLACK TRANSITIONS CERULEAN BLUE	 SHINY BLACK TRANSITIONS AMETHYST		
HEADLINER A-FIT RW4009F	 SHINY BLACK POLAR GRADIENT GRAPHITE	 SHINY WARM STONE TRANSITIONS DARK GREEN	 SHINY BLACK TRANSITIONS SAPPHIRE				



NEW SMALLER, LIGHTER, PORTABLE CASE EASY DROP IN CHARGING WITH POWER FOR 9H FULL CHARGES ON THE GO



RAY-BAN META PRESCRIPTION SMART GLASSES OFFER SUPERIOR AESTHETICS AND HIGH LEVEL OF VISION QUALITY WHILE MAINTAINING ITS ULTIMATE ELECTRONIC COMPONENTS FOR AN AUTHENTIC RAY-BAN EXPERIENCE.

FOR INDEPENDENT EYE CARE PROVIDERS, A COMPLETE FRAME AND LENS LAB ORDERING FLOW OR A EDGE LENS ONLY IS AVAILABLE WITH PRESCRIPTION.

* MUST HAVE AN ACCOUNT WITH AN ESSILOP OF AMERICA LAB TO SELECT ON YOUR ORDER. PLEASE CHECK WITH YOUR ACCOUNT EXECUTIVE OR CONTACT CUSTOMER SERVICE TO SET UP A NEW ACCOUNT.

<p>EXPERIENCE SEAMLESS VISION WITH VARILUX® PROGRESSIVE LENSES. INSTANTLY SHARP FOCUS FROM NEAR TO FAR VISION.</p>	<p>THE NEW GENERATION OF SINGLE VISION LENSES. DESIGNED TO RELAX AND PROTECT THE EYES OF WEARERS WITH CONNECTED LIFESTYLES.</p>	<p>CRIZAL® ACTS AS AN INVISIBLE SHIELD OF PROTECTION FOR WEARER'S EYES AND LENSES, PROVIDING A FEELING OF EASE AND UNINTERRUPTED COMFORT.</p>	<p>TRANSITIONS® LIGHT-INTELLIGENT LENSES CHANGE FROM CLEAR TO DARK WHEN OUTDOORS AND BACK TO CLEAR INDOORS. AVAILABLE WITH VIBRANT AND ICONIC COLORS, THEY PROVIDE ALL-HOURS PROTECTION AND BOOST STYLE.</p>
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ORDERING PROCESS:



ORDERING LAB:

DROP A LINK TO ESSILOPRO SO ECPS CAN FIND THEIR ACCOUNT EXECUTIVE IF THEY NEED TO SET UP AN ELOA ACCOUNT



RAY-BAN META FRAME UPC:

ALWAYS PROVIDE THE FRAME UPC WITH YOUR ORDER, IT WILL TRIGGER THE RAY-BAN META COMPLETE PAIR PROCESS OR DRIVE THE LENS ONLY EDGING PROCESS



LENS ASSORTMENT COMPATIBILITY:

FOR ADDITIONAL DETAIL, PLEASE REFERENCE THE RAY-BAN META NORTH AMERICAN PRESCRIPTION BROCHURE



DEDICATED CUSTOMER SERVICE:

A TRAINED TEAM OF DEDICATED CUSTOMER SERVICE AGENTS WILL BE READY TO ASSIST YOU AT (844) 247-6350



DELIVERY OF YOUR RAY-BAN META:

YOU WILL RECEIVE YOUR COMPLETE PAIR ORDER IN A SEALED PACKAGE FROM YOUR AUTHORIZED RAY-BAN META LABORATORY

HOW TO ORDER

RAY-BAN META IS AVAILABLE ON VISIONWEB.COM.

ALSO AVAILABLE ON EYEMED.*

*RB META ALSO AVAILABLE ON EYEFINITY (VSP) AND EXCLAIM (EYEMED) SYSTEMS FOR PRIVATE PAY ORDERS.

YOUR PRACTICE MANAGEMENT SYSTEM

- PRIVATE PAY ONLY
- DOWNLOAD RAY-BAN META FRAME UPC FROM FRAME DATABASE
- CONFIRM THAT ALL OTHER LENSES YOU WANT TO SELL ARE ALREADY IN YOUR CATALOG

VISIONWEB.COM ORDERS

STEP 1:

- ENTER PATIENT RX
- SELECT RAY-BAN AUTHORIZED LAB AND YOUR ACCOUNT NUMBER
- SELECT FRAME PACKAGES FROM JOB TYPE

STEP 2:

SELECT THE RAY-BAN META SMART GLASSES PACKAGE

STEP 3:

SELECT THE LENS AND DESIRED RAY-BAN META FRAME

EYEMED ORDERS

STEP 1:

SELECT A RAY-BAN AUTHORIZED ESSILOP (ELOA) LAB.

STEP 2:

SELECT "LAB SUPPLIED" JOB TYPE & "RAY-BAN META SMART-GLASSES" FRAME PACKAGE.

STEP 3:

AFTER ENTER THE PRESCRIPTION INFORMATION, SELECT THE LENS TYPE, DESIGN & MATERIAL

STEP 4:

AFTER ENTER THE PRESCRIPTION INFORMATION, SELECT THE DESIRED RAY-BAN META SMART GLASSES MODEL & COLOR

THEN PROCEED WITH SELECTING LENS ENHANCEMENTS AND FINISHING CLAIM/ORDER SUBMISSION