

FREQUENTLY ASKED QUESTIONS

WILL RAY-BAN META BE AVAILABLE THROUGH ALL LABS?

TO ORDER RAY-BAN META, YOU MUST ORDER FROM AN AUTHORIZED RAY-BAN META LABORATORY. PLEASE SEE BELOW LIST OF AUTHORIZED LABORATORIES.

ADVANCE OPTICAL
BALESTER OPTICAL
BARTLEV OPTICAL
BELL COLUMBUS
BELL OPTICAL - KENOVA
CHERRY OPTICAL *PLG*
CHESAPEAKE OPTICAL
CUSTOMEVES - GLASS LAB
CUSTOMEVES - ROCK ISLAND
CUSTOMEVES - SAUK RAPIDS
DBL LABS
DUFFENS OPTICAL - DENVER
DUFFENS OPTICAL - HOUSTON
DUFFENS OPTICAL - LENEHA
DUFFENS OPTICAL - TEAM DUFFENS OKC

DUNLAW OPTICAL
EAST COAST OPHTHALMIC
ELITE OPTICAL - RANCHO
ELITE OPTICAL - SACRAMENTO
ELITE OPTICAL - VISALIA
EMPIRE OPTICAL
EHPERT OPTICS
FUTURE OPTICS
GULF STATES OPTICAL
ICQAT
INTERSTATE IN *PLG*
INTERSTATE OPTICAL OH *PLG*
JORGENSEN-PENINSULA OPTICAL SUPPLY
KOSH OPHTHALMIC
MCLEOD OPTICAL - WARWICK

MERIDIAN OPTICAL - PHOENIX
MERIDIAN OPTICAL - SAN DIEGO
MIDLAND OPTICAL *PLG*
MIDLAND OPTICAL CHICAGO *PLG*
MILROY OPTICAL
OMEGA NORTHCREEK
OPTIC BLUE
OPTICAL SUPPLIERS, INC.
OPTICAL SUPPLY
OPTI-CRAFT
PECH OPTICAL
PRECISION OPTICS
SOUTHERN OPTICAL - ATLANTA
SOUTHERN OPTICAL - GREENSBORO
SOUTHERN OPTICAL - MORRISVILLE

SOUTHERN OPTICAL - NASHVILLE
SOUTHERN OPTICAL - PINEY FLATS
SOUTHERN OPTICAL - RICHMOND
TRI-SUPREME HIRSCH
TRUCKEE SUNSTAR
TWIN CITY OPTICAL - BISMARCK
TWIN CITY OPTICAL - LOUISVILLE
TWIN CITY OPTICAL - TRAVERSE CITY
US OPTICAL
VISION CRAFT
WALMAN OPTICAL
WINCHESTER OPTICAL
WOS OPTICAL

CAN I ORDER RAY-BAN META AS FRAME TO COME?

NO, ALL JOBS MUST BE ORDERED AS COMPLETE PAIRS, OR EDGED LENS ONLY AT THIS TIME. WE DO NOT RECOMMEND UNCUT AS RAY-BAN META USE A PROPRIETARY EDGING PROCESS FOR BETTER QUALITY AND COSMETIC.

HOW WILL I ORDER PRIVATE PAY THROUGH VISIONWEB.COM?

YOU WILL SELECT A RAY-BAN AUTHORIZED LAB AND SELECT "FRAME PACKAGES" AS THE JOB TYPE IN THE DROP DOWN MENU.

HOW WILL I ORDER THROUGH EYEMED?

YOU ARE GOING TO OPEN THE MEMBER RECORD, SELECT AN AUTHORIZED RAY-BAN LAB, AND CHOOSE FRAME AND LENS FROM THE PICK LIST. ENTER THE LENS RX AS USUAL AND ENSURE YOU SELECT THE DESIRED RAY-BAN META FRAME IN THE FRAME SECTION.

WHAT HAPPENS IF I ORDER AN INELIGIBLE LENS OR OUTSIDE THE RX RANGE

DEDICATED RAY-BAN META CUSTOMER SUPPORT AGENTS WILL CONTACT YOU DIRECTLY TO HELP YOU CORRECTLY SUBMIT YOUR JOB IF YOUR LAB IS UNABLE TO PROCESS.

HOW DO I CONFIRM THE AUTHENTICITY OF MY RAY-BAN META ORDER?

TO ENSURE VALIDITY OF YOUR PRODUCT WARRANTY, PLEASE ENSURE THAT YOUR RAY-BAN META ORDER ARRIVES IN A SEALED PACKAGE. IF NOT, PLEASE CONTACT RAY-BAN META CUSTOMER SERVICE AT 1 844-247-6350 TO RECEIVE YOUR REPLACEMENT PRODUCT. AT THIS TIME, RAY-BAY LENS SIGNATURE WILL NOT BE PRESENT ON YOUR ORDER. AS LONG AS YOUR ORDER ARRIVES IN A SEALED PACKAGE, YOU ARE RECEIVING AN AUTHENTIC PRODUCT.

INDEPENDENT EYECARE PROFESSIONAL PRESCRIPTION ORDERING GUIDE

SPRING SUMMER 2025



MOVE EFFORTLESSLY THROUGH LIFE WITH RAY-BAN META GLASSES.

ASK QUESTIONS ABOUT WHAT YOU SEE AND META AI WILL ANSWER. CAPTURE CONTENT, LISTEN TO MUSIC, MAKE A CALL, EVEN SEND A TEXT — ALL WITHOUT TAKING OUT YOUR PHONE. AVAILABLE IN A RANGE OF ICONIC STYLES THAT ARE PERFECT FOR EVERYDAY WEAR.

CURRENT ASSORTMENT OVERVIEW

WAYFARER RW4006



SHINY BLACK
G15 GREEN



SHINY BLACK
CLEAR



MATTE BLACK
TRANSITIONS GRAPHITE
GREEN



MATTE BLACK
POLAR GRADIENT
GRAPHITE

WAYFARER LARGE RW4008



MATTE BLACK
POLAR GRADIENT
GRAPHITE



SHINY BLACK
CLEAR



MATTE BLACK
TRANSITIONS GRAPHITE
GREEN

SKYLER RW4010



SHINY BLACK
G15 GREEN



SHINY BLACK
CLEAR



SHINY CHALKY GREY
TRANSITIONS SAPPHIRE



SHINY BLACK
TRANSITIONS CERULEAN
BLUE



SHINY BLACK
TRANSITIONS AMETHYST



NEW SMALLER, LIGHTER, PORTABLE CASE EASY DROP IN CHARGING WITH POWER FOR 9H FULL CHARGES ON THE GO

*AVAILABLE FROM JUNE 2025



RAY-BAN META PRESCRIPTION SMART GLASSES OFFER SUPERIOR AESTHETICS AND HIGH LEVEL OF VISION QUALITY WHILE MAINTAINING ITS ULTIMATE ELECTRONIC COMPONENTS FOR AN AUTHENTIC RAY-BAN EXPERIENCE.

FOR INDEPENDENT EYE CARE PROVIDERS, A COMPLETE FRAME AND LENS LAB ORDERING FLOW OR A EDGE LENS ONLY IS AVAILABLE WITH PRESCRIPTION.

* MUST HAVE AN ACCOUNT WITH AN ESSILOR OF AMERICA LAB TO SELECT ON YOUR ORDER. PLEASE CHECK WITH YOUR ACCOUNT EXECUTIVE OR CONTACT CUSTOMER SERVICE TO SET UP A NEW ACCOUNT.

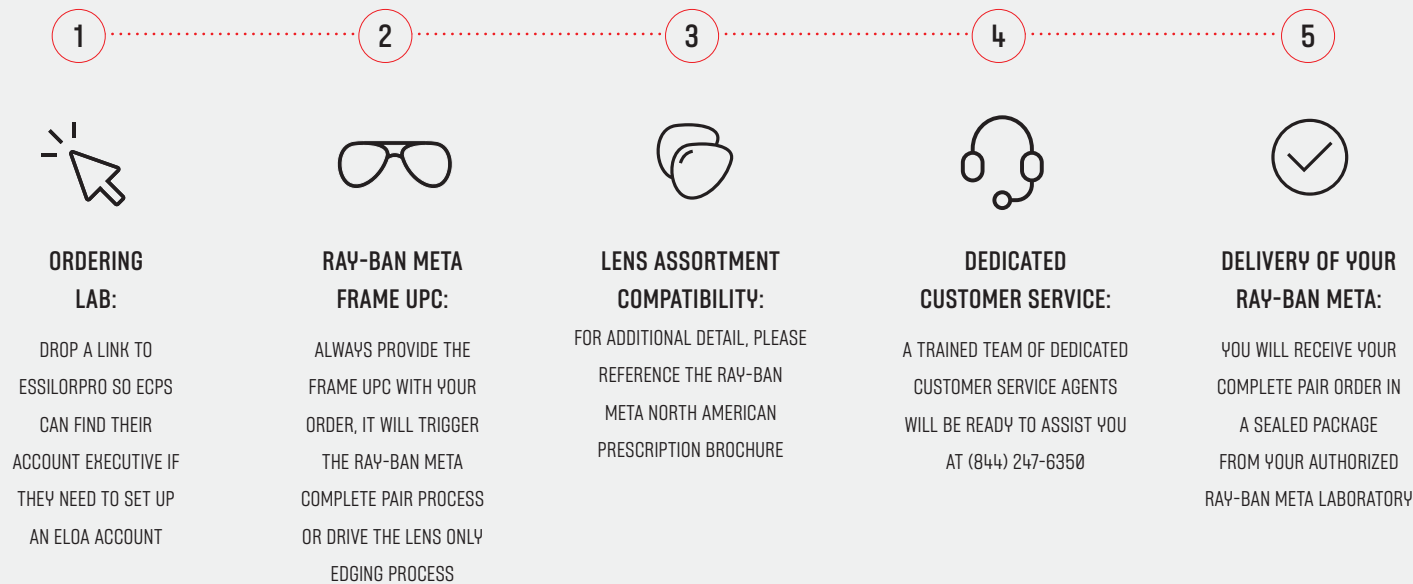
EXPERIENCE SEAMLESS VISION WITH VARILUX® PROGRESSIVE LENSES. INSTANTLY SHARP FOCUS FROM NEAR TO FAR VISION.

THE NEW GENERATION OF SINGLE VISION LENSES, DESIGNED TO RELAX AND PROTECT THE EYES OF WEARERS WITH CONNECTED LIFESTYLES.

CRIZAL® ACTS AS AN INVISIBLE SHIELD OF PROTECTION FOR WEARER'S EYES AND LENSES, PROVIDING A FEELING OF EASE AND UNINTERRUPTED COMFORT.

TRANSITIONS® LIGHT-INTELLIGENT LENSES CHANGE FROM CLEAR TO DARK WHEN OUTDOORS AND BACK TO CLEAR INDOORS. AVAILABLE WITH VIBRANT AND ICONIC COLORS, THEY PROVIDE ALL-HOURS PROTECTION AND BOOST STYLE.

ORDERING PROCESS:



HOW TO ORDER

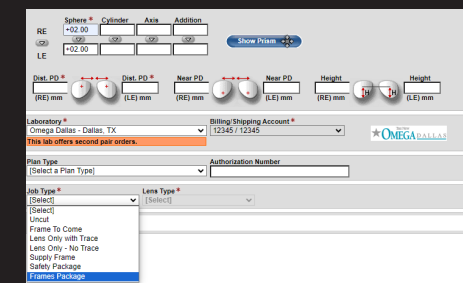
RAY-BAN META IS AVAILABLE ON VISIONWEB.COM.
ALSO AVAILABLE ON EYEMED.

YOUR PRACTICE MANAGEMENT SYSTEM

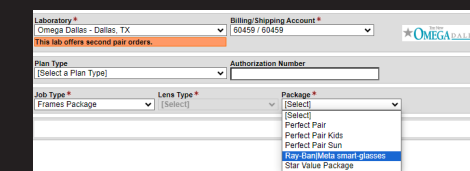
- PRIVATE PAY ONLY
- DOWNLOAD RAY-BAN META FRAME UPC FROM FRAME DATABASE
- CONFIRM THAT ALL OTHER LENSES YOU WANT TO SELL ARE ALREADY IN YOUR CATALOG

VISIONWEB.COM ORDERS

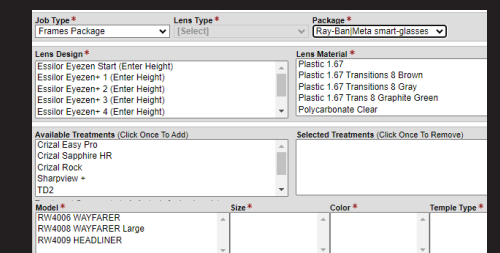
- STEP 1:
- ENTER PATIENT RX
 - SELECT RAY-BAN AUTHORIZED LAB AND YOUR ACCOUNT NUMBER
 - SELECT FRAME PACKAGES FROM JOB TYPE



- STEP 2:
- SELECT THE RAY-BAN META SMART GLASSES PACKAGE

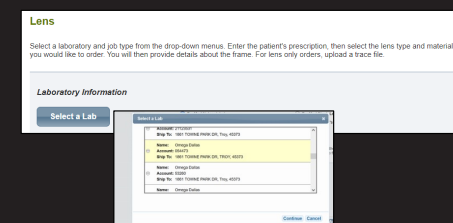


- STEP 3:
- SELECT THE LENS AND DESIRED RAY-BAN META FRAME

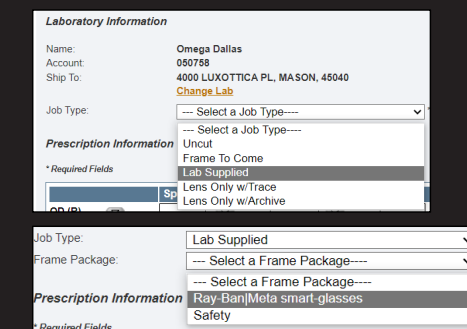


EYEMED ORDERS

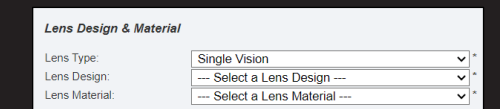
- STEP 1:
- SELECT A RAY-BAN AUTHORIZED ESSILOR (ELOA) LAB.



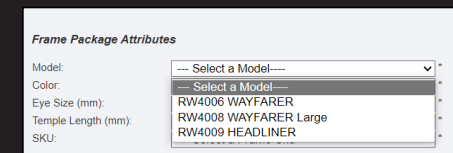
- STEP 2:
- SELECT "LAB SUPPLIED" JOB TYPE & "RAY-BAN META SMART-GLASSES" FRAME PACKAGE.



- STEP 3:
- AFTER ENTER THE PRESCRIPTION INFORMATION, SELECT THE LENS TYPE, DESIGN & MATERIAL



- STEP 4:
- AFTER ENTER THE PRESCRIPTION INFORMATION, SELECT THE DESIRED RAY-BAN META SMART GLASSES MODEL & COLOR



THEN PROCEED WITH SELECTING LENS ENHANCEMENTS AND FINISHING CLAIM/ORDER SUBMISSION